

Title	TWI Integrated QHSE Policy	Issued Date	25/09/2026
Authorised by	Executive Board	Owning department	QAS
Version	6.0		

TWI is an independent, membership-based research and technology organisation. We apply expertise in materials, joining, processing and structural integrity to help our Members, customers and wider industry innovate, optimise and gain assurance.

The trust placed in our people, technical advice, research, testing, training and certification depends on the quality and integrity of our work, the safety and wellbeing of people, and responsible environmental performance. These are fundamental to our purpose and to making the products, processes and infrastructure on which society depends safer, stronger and longer lasting.

The Executive Board is accountable for integrating quality, health, safety and environmental considerations into TWI's strategy, decisions and operations. Working as One TWI, we maintain and deliver these commitments through our Integrated Management System (IMS): combining competent people, effective leadership, clear accountability, risk-based decision-making, controlled processes, appropriate resources, consultation, assurance and continual improvement.

Our commitments

- **Health, safety and wellbeing:** We provide safe and healthy working conditions to prevent work-related injury and ill health. We eliminate hazards where practicable, reduce occupational health and safety risks, and protect colleagues, students, contractors, visitors and others affected by our activities.
- **Environmental responsibility:** We protect the environment, prevent pollution, use energy and natural resources responsibly, and reduce waste and emissions in line with approved environmental objectives.
- **Quality, technical excellence and trust:** We deliver products, services and technically valid results that meet applicable Member, customer, contractual, statutory, regulatory and other requirements. We maintain the competence, impartiality and consistent operation needed to give confidence in our advice, laboratory activities and results.
- **Product safety and integrity:** We identify, assess, control and communicate risks that could affect product safety, integrity or conformity, including relevant customer-specific requirements. We recognise and manage the influence of human and organisational factors.
- **People, competence and participation:** We provide the information, instruction, training, supervision and resources needed for people to work safely, competently and effectively. We consult with colleagues, promote worker participation and value diverse expertise, constructive challenge and collaboration.
- **Risk, control and assurance:** We identify QHSE risks and opportunities and apply proportionate operational controls. We monitor performance, verify compliance and control effectiveness through inspections, audits, reviews and other assurance activities, and maintain reliable documented information and evidence.
- **Learning and continual improvement:** We set and review measurable objectives; listen to Members, customers, colleagues and other interested parties; and learn from incidents, near misses, nonconformities, complaints, audits and feedback. We investigate causes, implement corrective action, verify effectiveness and continually improve our IMS and QHSE performance.

Everyone working for or on behalf of TWI must follow applicable requirements, take responsibility for the consequences of their work, speak up about concerns, and stop and report any activity that may endanger people, the environment, product safety, technical integrity or conformity.

This policy is communicated across TWI, made available to relevant interested parties, and reviewed regularly for continuing suitability and effectiveness. Applicable standards, certification editions, accreditation scopes, objectives and supporting controls are maintained in TWI's controlled IMS records.

Chief Executive Officer:

Signature:  Date: 22/09/26

Chief Risk Officer:

Signature:  Date: 22/09/26